# IAM Training Tips for Team Leads

Use this sheet to help your team build strong identity and access habits without turning training into a chore.

## 1. Keep It Relevant

Tailor tips and examples to the employee’s role. IT admins need different training than customer service or marketing.

## 2. Teach Through Scenarios

Make training relatable by asking, 'What would you do if…?' Scenarios stick better than policies.

## 3. Reinforce Key Behaviors

☑ Use a password manager

☑ Turn on MFA for all critical apps

☑ Never share logins—even temporarily

☑ Log out of public/shared devices

☑ Report phishing attempts immediately

## 4. Keep It Short and Regular

Use 5-minute microlearning segments once a week or monthly. Better retention with less burnout.

## 5. Use Reminders, Not Just Training

Send out tip-of-the-month emails or calendar reminders like 'Access Review Day' to keep IAM top-of-mind.

## 6. Lead by Example

If you’re not using MFA or good password hygiene, why would your team? Set the standard.

✅ Consistency beats intensity. Reinforce IAM in small ways over time.